



# **PAINTING & DECORATING**



## **Code of Conduct**

- A job undertaken by OPUS Services will be of a sufficiently high standard, both in thoroughness and neatness to make a good and lasting job.
- Each job undertaken is to be completed with the highest quality materials available, within the given budget
- OPUS Services will always offer expert advice and recommendations before any work is undertaken or material is bought
- OPUS Services staff are expected to remain polite and courteous at all times, ensuring a good working relationship between OPUS Services and the client.
- Whether quoted on a day work basis or finished job basis, the final price quoted by OPUS Services, will be the final price to pay. The cost of any extra work must be agreed with the client before commencement.
- Any quote given will be fair, reasonable and competitive, both to the client and OPUS Services
- Throughout the duration of the job, an OPUS Services will endeavour to keep the job site as clean and as tidy as possible, leaving the site in a reasonable condition after each days work.
- OPUS Services will do everything their power to keep inconvenience to the client at an absolute minimum throughout the job duration.
- Throughout the undertaking of the job, OPUS Services will keep the client involved as much as possible to ensure open communication on a day to day basis.
- A client will be informed as accurately as possible when a job can be completed. To this end, OPUS Services must complete the work in the time specified.
- OPUS Services is expected to comply with all regulations regarding health and safety on all aspects of products used.
- OPUS Services is expected to comply with appropriate standards and codes of practice at all times.